MQL Service delivery conditions

Using custom indicators as trade triggers can suffer from following problems:

- Some indicators do change their past view when new samples come. They usually look perfect on historical charts but are unable to give accurate signal on the right side of the chart. A method to check it the indicator that one want to use does this is to compare its view after refreshing a chart (it can be done by changing time frame to another one and back).
- It is also possible that custom indicator uses adoptive filter accumulating input samples. In such a case, expert using this indicator as iCustom() can lag some time after restarting when syncing with this indicator. The reason for this is that the calling procedure of indicators is different than experts. In such a case it is possible to sync them together by adding global variable to original indicator and using this within expert. MQL Service can adopt indicator to support this however it is required that the source code of the indicator is available.

We are a consultancy company offering services in trading automation.

The typical ordering process follows these steps:

1. In case a client requires Non Disclosure Agreement, he sends a signed copy of NDA to MQL Service. After revision the signed by MQL Service NDA is returned to client. Working under NDA adds 50% to total quote. A client can use own NDA or adopt example downloaded from MQLService.com.
2. Client sends Request For Quotation together with requirements specifying requested software. In order the lowest price, requirements should be as complete as possible. Any iteration needed to clarify is treated as already as project time. We offer the first hour free of charge. However, please keep in mind that coming up to a decent set of functional requirements is very time consuming process and can easily extend the actual coding time.
3. After requirements are accepted, the quote is sent. This quote is valid for 7 days. It includes total project costs, and delivery schedule.
4. In case of one delivery, it is expected the total to be paid before coding starts. There is a 100% money back guarantee in case that the final product would not met requirements agreed in point 2.
5. You will receive the source code; however the code is copyrighted by MQL Service. It means that you cannot distribute the source code, but you are allowed to distribute a compiled version. If you wish to hire another programmer to work on the source code, please contact us first.
6. In case a client wish to have copyrights of the source code, the price is 100% higher and client must deliver algorithms for all functions as in this case library functions developed and copyrighted by MQL Service cannot be used. Examples are error handling, trading functions encapsulation, trailing stops, etc. In this regime clients specifications must be much more complete so they can be passed to a programmer without knowledge of trading.

We are charging 60 €/hour (about 90$/hour). The standard EA based on one (custom) indicator takes about 4 hours to complete. This includes following functionality:

- Generate buy/sell signals based on an indicator. All indicator inputs are available for optimisation purpose as EA inputs;
- Input position size. Number of lots is automatically adjusted for account type (standard/mini) and minimum lot step size (1/0.1/0.01);
- Stop loss (it can be disabled);
- Take profit (it can be disabled);
- Trailing stop (it can be disabled);
- One trading window (e.g. from 7:00 to 19:00, but it can be set to continuous mode too);
- Screen shot debug function. When set true a screen shot is made for every position opening and closing. This allows to analyse trade set-ups and check the execution.

All extra functionality is quoted on hourly base above this basic price. There are no discounts for removing of basic functionality.

Indicators are usually priced about 120 € (2 hours).

All prices are exclusive tax. There are two tax options:
- For customers from the territory of the European Union: 19% VAT applies;
- For customers from outside the EU: 0% VAT applies. You need to verify this for example by a validated PayPal delivery address.

A typical delivery time is within 5-10 business days after clearing the payment. For larger projects delivery time is estimated separately. There is high priority rate possible (1-5 business days).

Purchasing of the programming services should be done through the link webshop.